

# Child & Family

Caring for our Community since 1866.

## 2017 ANNUAL REPORT

[childandfamilyri.org](http://childandfamilyri.org)



# FROM OUR LEADERSHIP

## OVERCOMING CHALLENGES

Thanks to our talented and dedicated staff, our generous donors, and committed and insightful Board of Directors, we are a resilient organization. In the year ahead, we will continue to look for opportunities to create a larger positive impact on the lives of families in need in our Rhode Island community.

Changes in 2016 and 2015 at the Rhode Island Department of Children, Youth and Families (DCYF) resulted in the expiration of the DCYF contract with the Child & Family service provider Network. This change was not a reflection on our performance; DCYF chose to change course with a policy shift and they resumed Network management responsibilities instead of outsourcing to agencies, including Child & Family. As a result, Child & Family lost significant “pass through” revenue which purchased Network services from other providers. Our financial losses in Fiscal Year 2017 reflect these changes, coupled with our continued commitment to provide critical services to children and families during the Network transition.

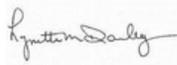
Although it was a most challenging year financially, carefully managing expenses and the expansion in our Family Preservation programs have enabled us to achieve our budget and financial goals on a moving forward basis.

Accomplishments this year include a 25% increase in the number of children and families served in Foster Care, establishing an evidence-based Foster Care program for adolescents, and achieving continued growth in our case management support of low-income seniors so that they may remain safely in their homes.

As an organization, Child & Family has become leaner. We are now more keenly focused than ever before on delivering excellence in service to our clients by leveraging our core capabilities. In this 2017 annual report, we have highlighted four of our important programs and services: Supportive Housing, Elder Services, Foster Care and Family Preservation. With your continued support and commitment to the mission of Child & Family, we will continue to shape policy and practice and preserve and strengthen the fabric of families and communities throughout Rhode Island.



Marty Sinnott  
President & Chief Executive Office



Lynette Dawley  
Chair, Board of Directors



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# THE WORK



**5,023**  
people were  
impacted by  
our services



**180**

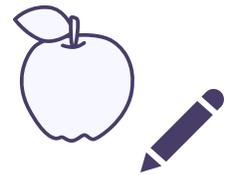
Child & Family staff members  
made all the work possible

We cared for clients  
ranging in age from



**2 months to 104  
years old**

**150**



children were enrolled in  
Sandpipers Early Learning  
Center



**302** volunteers  
and interns supported  
our families

**305**

families received  
home-based services



**184** families are receiving  
services through  
the Wraparound  
Treatment Model



**499**

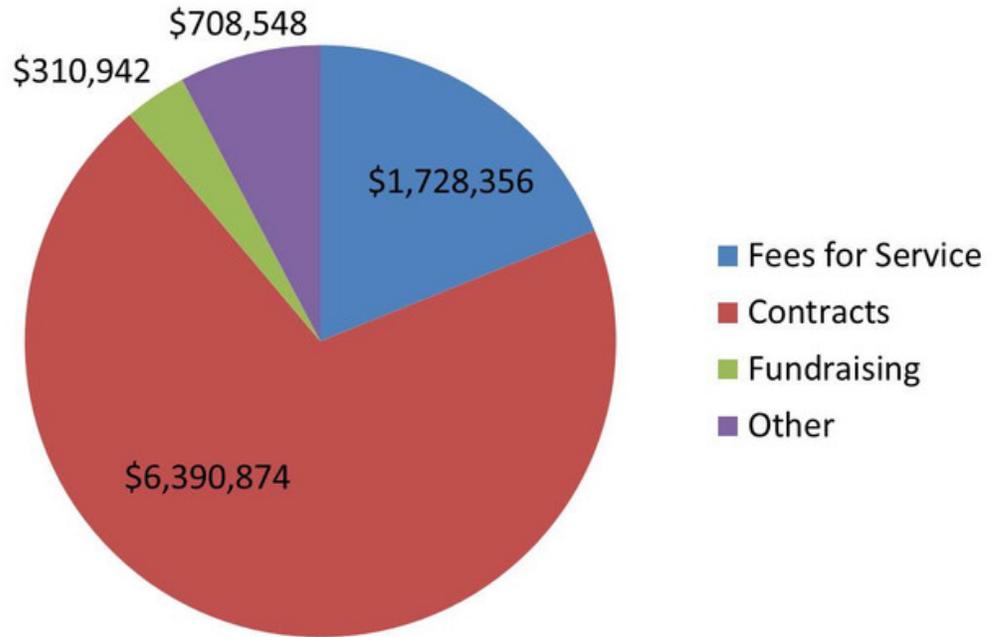
families are receiving care  
through our Behavioral  
Health Program



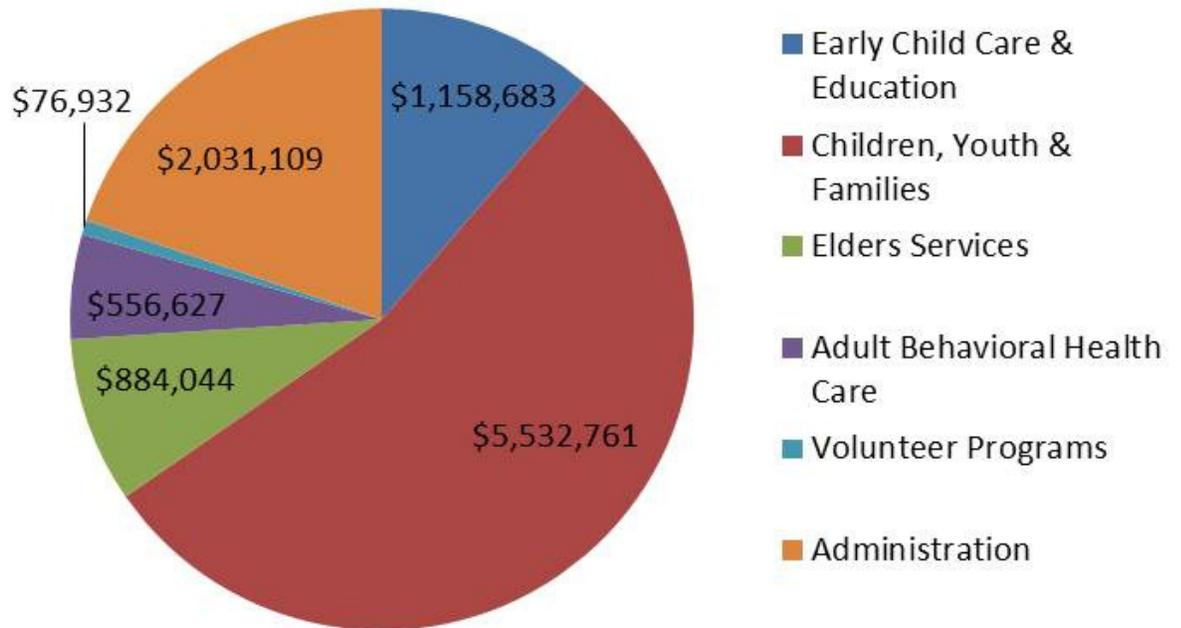


# FISCAL YEAR 2017

REVENUE  
\$9,138,720



EXPENSES  
\$10,240,157





# SUPPORTIVE HOUSING

## HELPING FAMILIES FIND PERMANENT HOUSING

One of our clients came to us after serving in the United States Army. She moved to Newport to be closer to family, and quickly learned that the city’s cost of living was too high for her to manage as a single mother, new to the area and transitioning to civilian life. She found Child & Family’s Supportive Housing program via our website and contacted staff. “I still remember the day she called us,” says Rob Archer, Child & Family’s Vice President of Program Operations. “I was so impressed with her commitment to find safe, permanent housing for her family. We immediately began the process of getting her in the program, and connected her to other services through our Family Care Community Partnership.”

Finally, after enduring the uncertainty of temporary hotel stays, our client received news of what she refers to as her miracle: a spot had opened up in the Supportive Housing program. Jaime Pichierri, Supportive Housing Manager, helped her access the resources she needed to maintain her job, take courses, and find a permanent home for her family.

Today, she is thriving. Newport is still her home, where she is building a career as a patient services representative for a local healthcare company. She maintains close ties to the Child & Family community that helped bridge the gap between homelessness and independence.



One of the younger residents tending to the Supportive Housing garden.



Pictured below, the Supportive Housing complex is located in Newport, RI.



Supportive Housing is a transitional living program in Newport, RI, that provides displaced women and their children with a safe, secure, and therapeutic community to live in. Residents work with professional staff to achieve several goals during their stay, including: developing life skills and parenting strategies; gaining employment; enrolling in school; and securing permanent housing.

For more information about Supportive Housing at Child & Family, please call (401) 849-2300 or visit [childandfamilyri.org/our-services/supportive-housing-for-mothers](http://childandfamilyri.org/our-services/supportive-housing-for-mothers).





# FOSTER CARE

## BRINGING EVIDENCE-BASED FOSTER CARE TO RHODE ISLAND

Child & Family is one of just two non-profit organizations in Rhode Island to offer an evidence-based treatment model for foster care. Treatment Foster Care Oregon for Adolescents (TFCO-A) is the only nationally recognized, evidence-based approach to foster care that focuses on reuniting teenagers with their families within 9-12 months of placement with a foster family. The youth eligible for TFCO-A require a more intense level of intervention than those in other foster programs or group care settings. The youth and their families are provided with individual and family therapy, and the foster family is trained by the Child & Family Foster Care team and clinicians regarding how to ensure they are providing their foster child with a safe, therapeutic place to live.

Child & Family is committed to offering TFCO-A to our foster care clients and families. Not only are outcomes better for the youth and families served by this model, but this approach is a needed alternative to costly, longer-term group care treatment.



Members of Child & Family's Foster Care Team (and Santa).



To learn more about how you can provide hope and love in a child's life, please call our Foster Parent Recruiter, Angela McCalla, at (401) 744-7654 or e-mail at [amccalla@childandfamilyri.org](mailto:amccalla@childandfamilyri.org).



# ELDERS SERVICES



A few members of the Elders Services Team

KEEPING ELDERLY  
RHODE ISLANDERS  
HEALTHY AND SAFE

Recently, Child & Family was able to help a senior in Providence who was left homeless after falling behind on rent. He was referred to Child & Family as a result of severe self-neglect, brought on by diagnosed depression, anxiety, agoraphobia, and poor medication management. Together with the elderly client, our team made a plan to secure a safe place for him to live and ensured access to the comprehensive healthcare services he so desperately needed.

Child & Family was able to transport our client to a hotel for a temporary stay while the details of his permanent housing were confirmed. While there, he was provided with food and toiletries; in the meantime, a studio apartment was reserved for the client, where he was provided with a bed, furnishings, and durable medical equipment. Today, our client has regained his health and independence. His home is now at an assisted living facility, where he is one of 50 residents whom Child & Family provides case management services for.

We are experts in connecting seniors and their caregivers with community resources regarding housing assistance, health insurance options, transportation needs, and more.

For more information, please call us at (401) 849-2300 or find us online at [childandfamilyri.com/programs-services/elders/](http://childandfamilyri.com/programs-services/elders/).





# FAMILY PRESERVATION

## BRINGING FAMILIES BACK TOGETHER

Focused on family preservation, Child & Family utilizes the Family Centered Treatment (FCT) model to provide intensive in-home counseling and other support to families at risk of having a child removed from their home. FCT is also used to support families with a child returning from out-of-home placement.

Late in 2016, the FCT team worked with a teen client who had been removed from her family and placed in one of Child & Family's residential treatment facilities. FCT was put in place to plan for the teen's successful reunification with her parents. The family was in crisis at the time, and two younger children were subsequently removed from the home and placed in foster care.

Guided through treatment by Child & Family - under the direction of FCT Supervisor, Melissa Dewey - the family's stability improved and soon all siblings were reunited with their parents. Today, the family is together, having successfully completed the treatment process.



Melissa Dewey  
Family Centered Treatment Supervisor



For more information about FCT at Child & Family, please call Melissa Dewey at (401) 644-9368 or e-mail at [mdewey@childandfamilyri.org](mailto:mdewey@childandfamilyri.org).



# THANK YOU TO OUR DONORS



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BETSY AKIN  
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